

Terms & Conditions

All room reservations include a reservation for dinner at The Whitebrook, please advise preferred time for dining at time of booking. If your preferred dining time is not available, we will allocate the closest available table. Dinner Service is 7pm - 8.00pm.

Please note our maximum table size is for 8 persons.

A £50 deposit* will be charged at the time of booking. No further charge will be taken against your card unless you cancel or fail to arrive and we are unable to re-let the room. (*Full payment will be taken for New Year's Eve bookings).

Check-in is available from 4.00pm on the arrival date. Please let us know if you are likely to arrive after 11pm. Check-out is 11am.

Breakfast is served between 8.30am and 9.30am

No Pets allowed.

The Whitebrook has a no smoking policy in its bedrooms and restaurant.

We require full payment of your stay upon departure. We accept payment by cash, credit/debit card (VISA, MasterCard, Maestro, Amex)

Vouchers - please present your physical copy or have the voucher code available on arrival. This will be deducted from your bill on check out.

Room prices are per room, per night including dinner in the restaurant and are inclusive of VAT. Rates vary depending on length of stay, midweek/weekend and time of year. You will pay the room price as quoted at the point of reservation. Note that quoted room prices at The Whitebrook may change up to the date of your arrival.

The Whitebrook Restaurant with Rooms reserves the right to pre-authorise guest credit/debit cards at the time of check-in.

Cancellation Policy

All Cancellations should be given in writing via email or post. Acknowledgement of your cancellation will be sent via email if you do not receive this then your booking has not been cancelled.

*Up to 2 Weeks' notice:

We will either hold your £50 deposit for an alternative date or refund it.

2 to 1 Weeks' notice:

Loss of £50 deposit.

1 Weeks' notice:

Full rate of entire booking will be charged.

The £50.00 deposit will be deducted from any cancellation charges.

However, if we are able to resell your room, we will be happy to refund the full amount.

*New Year's Eve Bookings

The package will be charged in full at time of booking. There is a 28 day cancellation policy, if you cancel after this time then we will retain the prepayment as a cancellation fee.